

**IHTIMAM ITECH**  
**اهتمام آي تيك**

# **Company Profile**

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# Company Overview

Ihtimam I-Tech is an Omani technology company specializing in IT, Communications, and Physical Security solutions, operating as a systems integrator across the Sultanate of Oman.

Built on a strong engineering foundation and a client-first mindset, the company delivers integrated technology solutions designed to support both businesses and individuals in an increasingly connected world.

At Ihtimam I Tech, we go beyond simply providing systems we design, integrate, and manage complete technology environments that enhance efficiency, reliability, and long-term performance.

Our solutions are developed with a clear focus on quality, scalability, and real-world usability, ensuring that every project delivers measurable value and supports our clients' operational goals





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# Welcome Message

## Ahmed Alshibani

*Founder*

At Ihtimam iTech, we are dedicated to delivering advanced technology solutions that combine reliability, innovation, and efficiency. Based in Muscat, Sultanate of Oman, we serve both residential and commercial clients with a strong focus on quality and long-term performance. Our expertise spans across surveillance and security systems, IT infrastructure, smart automation, and digital solutions tailored to modern needs.

We believe in building trusted partnerships by understanding our clients' requirements and providing solutions that are both practical and future-ready. With a commitment to excellence and attention to detail, we ensure every project is executed with precision and care.



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# Our Philosophy

Where Care Meets Technology

At IhTiMam I Tech, technology is not just about systems, devices, or infrastructure – it is about people.

Our philosophy is built on the belief that the true value of technology lies in how well it serves those who use it. That is why every solution we deliver is designed with care, attention, and a deep understanding of our clients' needs.

Inspired by interconnected systems and intelligent networks, we approach every project as a unified structure – where each component works seamlessly with the others to form a reliable, efficient, and scalable solution.

This philosophy is reflected in everything we do:

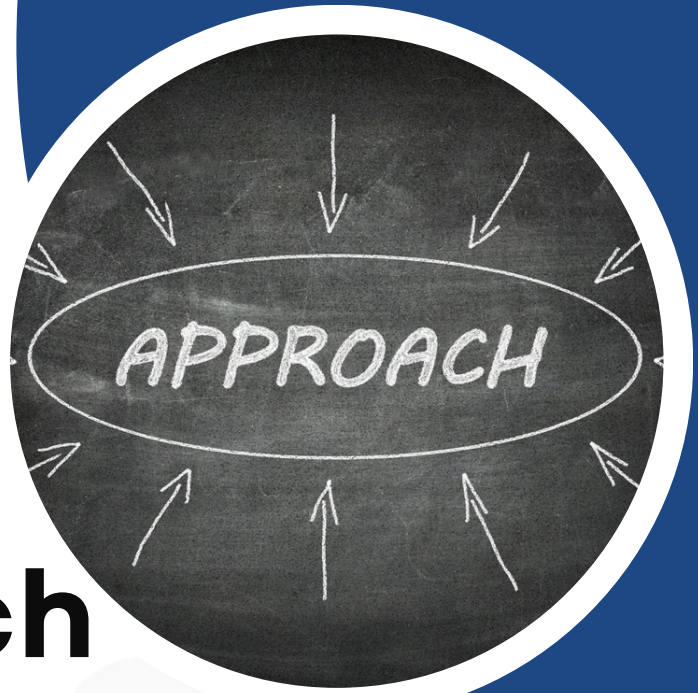
- The way we design systems
- The way we integrate technologies
- The way we support and maintain our clients

We don't just implement technology – we manage it, support it, and stand behind it.

Because for us, success is not only measured by performance, but by the trust we build and the long-term relationships we create



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# Our Approach

**At Ihtimam i tech...**

**our approach is built on a simple principle:**

technology should work seamlessly, efficiently, and with purpose. We treat every project as an integrated system rather than a collection of separate components.

By understanding the full scope of our clients' needs, we design solutions that are connected, scalable, and easy to manage.

Our process combines technical expertise with careful planning and attention to detail, ensuring that each stage from design to implementation is executed with precision and professionalism.

We focus on delivering solutions that are:

- Integrated – Systems that work together as one
- Reliable – Built on stable and proven technologies
- Scalable – Ready to grow with your needs
- User-Centered – Designed with real usage in mind

Through this approach, we ensure that every solution we deliver is not only technically sound, but also practical, efficient, and aligned with our clients' expectations



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**SERVICE**

# Services Overview

Ihtimam i tech offers a comprehensive portfolio of technology solutions designed to support both businesses and individuals across a wide range of applications.

Our services combine advanced technology, engineering expertise, and a strong commitment to quality – allowing us to deliver complete, end-to-end solutions tailored to each client's specific requirements.

We specialize in the following key areas:

## **Surveillance & Security Systems**

Advanced security solutions designed to protect people, property, and operations through intelligent monitoring and control systems.

## **IT & Network Solutions**

Reliable infrastructure solutions including computer systems, networking, telecommunications, and high-performance Wi-Fi connectivity.



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## Smart Automation

Intelligent automation systems for residential and commercial environments, enabling centralized control and enhanced efficiency.

## Audio & Visual Systems

Integrated audio-visual solutions for modern spaces, delivering high-quality performance and seamless user experience.

## Software & Digital Solutions

Custom software, mobile applications, and websites designed to support business operations and digital transformation.





# What We Do Beyond Services

At Ihtimam i tech, we don't just provide solutions – we deliver complete technology lifecycles.

Our capabilities cover every stage of a project:

- **Supply:**  
Access to a wide range of globally trusted technology brands at competitive pricing
- **Design & Engineering:**  
Professional system design based on technical expertise and real world requirements
- **System Integration:**  
Combining multiple technologies into one efficient, unified system
- **Installation & Commissioning:**  
On-site implementation, testing, and system activation
- **Training:**  
Ensuring clients fully understand and can operate their systems effectively
- **Support & Maintenance (24/7):**  
Continuous technical support to maintain performance and reliability

This end-to-end approach allows us to deliver solutions that are not only functional, but also sustainable and easy to manage over time



# Core Values

At Ihtimam i tech, our values define how we work and how we build relationships:

- **Quality**

We are committed to delivering solutions that meet high international standards.

- **Integrity**

We operate with honesty, transparency, and accountability in everything we do.

- **Commitment**

We take full responsibility for our projects and deliver on our promises.

- **Teamwork**

Our strength lies in collaboration, expertise, and shared goals.

- **Client Focus**

We prioritize our clients' needs and build long-term relationships based on trust.

- **Continuous Improvement**

We constantly evolve to deliver better, smarter, and more efficient solutions.



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# Detailed Services





# 1- Surveillance & Security Systems

At Ihtimam i tech, we understand that security is not just about monitoring – it is about protecting people, assets, and operations in a smart and proactive way

Our security solutions are designed to provide real-time visibility, control, and rapid response, allowing businesses and individuals to operate with confidence and peace of mind

We deliver advanced surveillance and security systems that enable:

- Real-time monitoring from any location
- Instant detection and response to incidents
- Improved operational oversight
- Remote troubleshooting and support
- Enhanced safety across facilities

Our Security Solutions Include:

- CCTV & IP Surveillance Systems
- Access Control Systems (ACS)
- Fence Intrusion Detection Systems (FIDS)
- Physical Security Information Management (PSIM)
- Video Door Phone Systems
- Smart Door Locks
- Network Video Recorders (NVR)
- Public Addressing Systems
- Gate Barrier Systems

Our approach ensures that all security components are fully integrated into one intelligent system, making management easier and more effective





## 2- IT Services & AI Solutions

At Ihtimam i tech, we provide comprehensive IT and AI solutions designed to support modern business operations and smart environments.

Our focus is on building reliable infrastructure and intelligent systems that improve efficiency, connectivity, and long-term performance.

We combine technical expertise with a deep understanding of real-world requirements to deliver solutions that are both powerful and practical.

### 2.1 Telecoms, Computer Systems & Networks

We offer complete solutions for building and managing modern IT infrastructure, including design, supply, installation, and maintenance.

Our services cover:

- Structured Cabling Systems
- Fiber Optic Solutions
- Telecom Infrastructure & Towers
- Networking & Data Centers
- Data & Telephony Systems (IPT)
- Network Management Systems (NMS)
- High-Performance Wi-Fi Solutions



Our network solutions are designed to ensure stable connectivity, optimized performance, and scalable growth.





## 2.2 Smart Automation (Residential & Commercial)

We design and implement smart automation systems that enhance comfort, efficiency, and control.

Our solutions allow users to manage multiple systems from a single interface, including:

- Lighting Control
- Climate & HVAC Systems
- Security Integration
- Smart Devices & IoT Systems



Whether for homes or commercial spaces, our automation solutions create intelligent environments that are easy to control and energy-efficient.

## 2.3 Audio & Visual Systems

We provide advanced audio-visual solutions that combine performance, clarity, and ease of use.

Our systems are designed for a wide range of applications, including corporate, residential, and public environments.

- Meeting & Board Rooms
- Video Conferencing Systems
- Network AV Solutions
- High-Resolution Projection Systems
- Digital Signage
- Projection Screens
- Public Addressing & General Alarm Systems (PAGA)



We ensure seamless integration between audio, video, and control systems to deliver a smooth user experience.

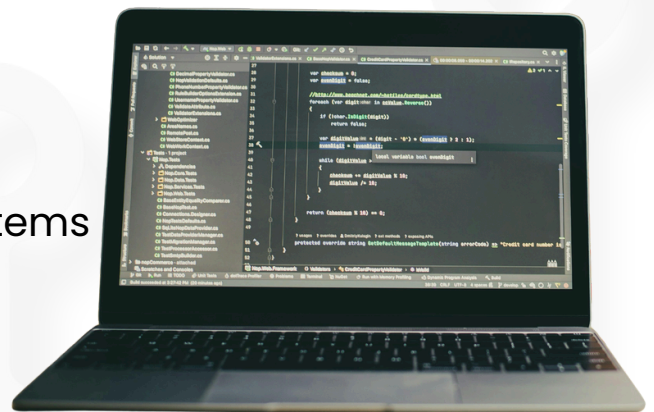


## 2.4 Software & Applications Solutions

At Ihtimam i tech, we develop custom digital solutions tailored to meet specific business needs.

Our focus is on usability, scalability, and performance, ensuring that each solution supports operational efficiency and business growth.

- Website Design & Development
- Mobile Application Development
- Software Development & Integration
- Network & Security Management Systems
- Database Management Solutions



## 2.5 AI Services

We leverage Artificial Intelligence (AI) to develop smart solutions that enhance decision-making, automate processes, and improve operational efficiency.

Our AI-driven systems help businesses analyze data, reduce costs, and unlock new opportunities through intelligent and adaptive technologies





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# Why Choose Us





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# Vision & Mission



## Vision

To become a leading regional provider and a trusted partner of choice in IT, Communications, and Physical Security solutions – recognized for delivering integrated technologies with reliability, innovation, and a strong commitment to client care.

## Mission

At Ihtimam i tech, our mission is to deliver integrated technology solutions that enhance performance, improve efficiency, and support sustainable growth for our clients.

We are committed to:

- Understanding our clients' real needs
- Delivering reliable and scalable solutions
- Providing continuous support and technical excellence
- Building long-term relationships based on trust and care





Choosing the right technology partner is not only about products it is about trust, reliability, and long-term support.

At Ihtimam i tech, we combine technical expertise with a strong commitment to client care, ensuring that every solution we deliver creates real and lasting value

- **Client-Centered Approach**

We take the time to understand your needs and design solutions that truly fit your environment

- **Integrated Solutions**

We don't offer isolated systems – we deliver fully connected and optimized solutions

- **Engineering Expertise**

Our team brings practical experience across multiple technologies and industries

- **Reliable Delivery**

Projects are completed on time, with high standards and professional execution

- **End-to-End Services**

From design and supply to installation, training, and support

- **Continuous Support**

We stay with our clients beyond project completion, ensuring long-term performance and reliability

At Ihtimam i tech, we believe that strong partnerships are built on consistency, transparency, and genuine care.



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# Industries We Serve





At Ihtimam i tech, our solutions are designed to adapt to different environments and industry requirements.

We serve a wide range of sectors, including:

- Commercial & Business Facilities
- Residential & Smart Homes
- Retail & Showrooms
- Hospitality & Hotels
- Offices & Corporate Environments
- Industrial & Operational Sites
- Oil & Gas Sector
- Government & Public Sector

Our flexibility allows us to deliver solutions that meet the specific operational, technical, and security needs of each sector.



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# Conclusion





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At Ihtimam i tech, we aim to build long-term partnerships based on trust, performance, and commitment.

We believe that successful technology solutions are not defined only by the systems themselves, but by how well they support business operations and improve everyday experiences.

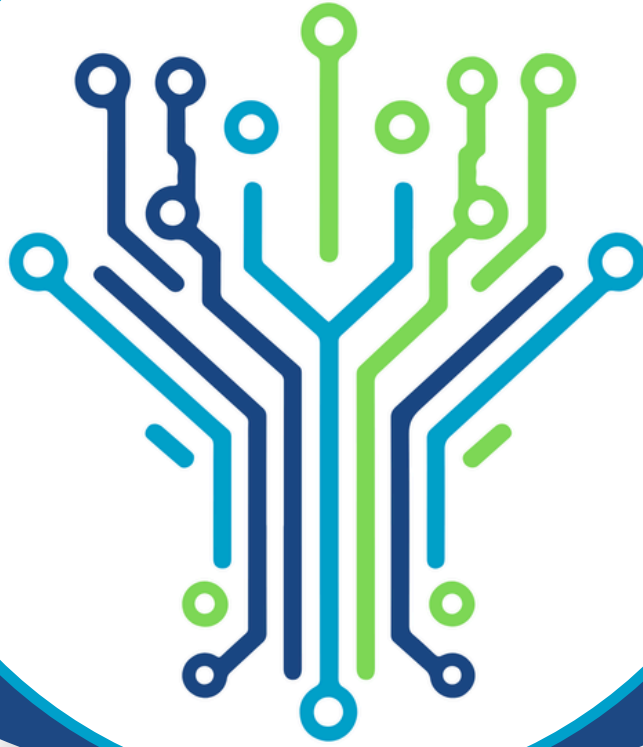
Through our integrated approach, technical expertise, and dedication to client care, we ensure that every solution we deliver contributes to efficiency, reliability, and sustainable growth.

Whether you are looking to enhance your infrastructure, improve security, or build smarter environments, Ihtimam i tech is ready to support your journey with solutions that are designed, delivered, and managed with care.

We welcome the opportunity to work with you and explore how we can add value to your business.



CONCLUSION



# Contact



+968 95865775  
+968 99691981



+968 95865775



[info@lhtimamitech.com](mailto:info@lhtimamitech.com)



[www.lhtimamitech.com](http://www.lhtimamitech.com)



Muscat, Oman